



Comfort, Aesthetics and Reliability

User Manual

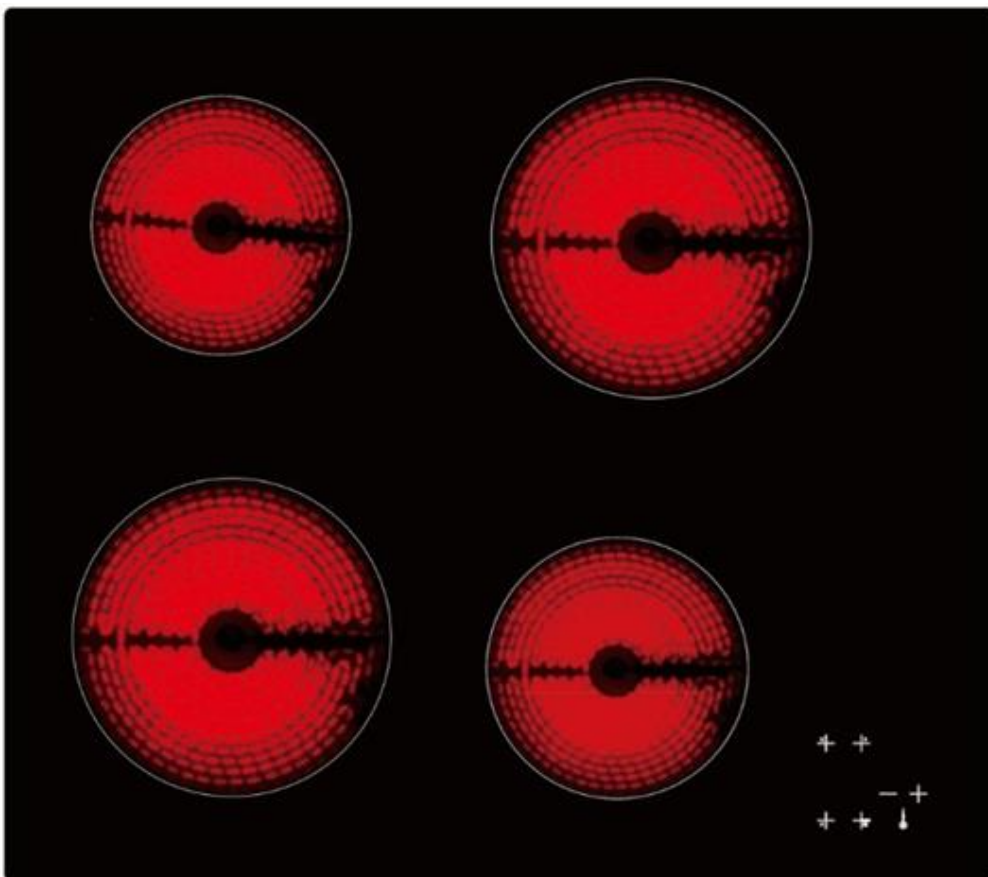
60 cm Ceramic Cooktop, Model Code: TRC600-EK

Please read this manual carefully before using, and keep it for future reference.

INSTRUCTION MANUAL

60cm Ceramic Cooktop

MODEL: TRC600-EK



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Congratulations on the purchase of your new Ceramic Hob!

We recommend that you read this Instruction and Installation Manual in order to fully understand how to install and operate it correctly. For installation, please read the installation section. Read all the safety instructions carefully before use and keep this Instruction Manual for future reference.

1 PACKAGE

1.1 IMPORTANT - CHECK FOR ANY DAMAGE OR MARKS

Please thoroughly inspect your goods **at the delivery time**, if you notice any damage to your goods:

- Please notify the delivery team at the time of delivery and **do NOT accept damaged product**.
- Please notify us immediately as the problem can be instantly solved and damaged product return to the courier office.

When you open the package and find the appliance is damaged or marked, you must report it within 24 hours. Do not install or connect the item, keep the package as original, if you wish to claim for damage/marks under the manufacturer's warranty. This does not affect your statutory rights.

Evidence of damage will be required.

1.2 HANDLING

- Do not use cable, door and/or handle to carry or move the appliance.
- Carry out the movements and transportation in the original packaging.
- Pay maximum attention to the appliance while loading/unloading and handling.
- Make sure that the packaging is securely closed during handling and transportation.
- Protect from external factors (such as humidity, water, etc.) that may damage the packaging.
- Be careful not to damage the appliance due to bumps, crashes, drops, etc. while handling and transporting and not to break or deform it during operation.

1.3 BEFORE USING YOUR NEW APPLIANCE

- Read this guide, taking special note of the 'Safety Warnings' section.
- Remove any protective film that may still be on your appliance.

NOTE:

This instruction manual has been prepared jointly for multiple models. Some of the specifications explained in the manual, may be slightly different or not be included in your appliance. Pay attention to the explanations with illustrations while reading the manual.

2 SAFETY WARNINGS

2.1 IMPORTANT INFORMATION

Your safety is important to us. Please read this manual thoroughly before you start using the Ceramic Cooktop.

The safety precautions instructions reduce the risk of fire, electric shock and injury when correctly complied to.

Please follow all instructions and take notice of all warnings.

2.2 WARNING!

INSTALLATION: This Cooktop must be installed by a licensed electrician.

- Make sure to have this appliance connected to a well place earth wiring system, before carrying out any work, repairs or maintenance on this appliance, it has to be disconnected from the mains. If possible switch of the cooktop from the wall before cleaning, failure to do so may result in electric shock or death.
- During use be sure to avoid any direct contact with the surface as you may get burned. Always be careful while using this appliance. Do not touch any components of the cooktop as it will be hot and it is highly recommended that you use cooktop gloves when handling cookware.
- Do not leave any items on the cooktop as this is a fire hazard. In the case of a fire do not use a fire extinguisher with water, highly recommended that you switch off the cooktop and cover the flames with a fire blanket.

2.3 USAGE CONDITIONS AND RESTRICTIONS

- Supervision over children is to ensure that they do not play with the appliance. Never allow them to use, play with or crawl inside the appliance.
- Cleaning and maintenance must not be done by children.
- This appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are being supervised or been given instructions on how to use of the appliance in a safe way and understand the hazards with using this appliance incorrectly.
- Make sure to read all rules and regulations in this manual. Anyone who is not familiar with this appliance are not to operate it. These instructions do not cover every

possible situation or condition as with any appliance. Use extreme caution when installing, operating and maintaining this appliance.

- Never leave the cooktop unattended while in use.
- For indoor domestic use only. It is not to be used for industrial or commercial use.
- Do not use this product for anything other than its intended purpose, and only use it as described in this manual. Do not attempt to alter or modify this appliance.
- This appliance can become extremely hot and therefore children and pets are to be kept away. If younger family members are in the kitchen, be sure to keep close supervision at all times. Do not allow children to operate or play with this appliance.
- Make sure you do not use the appliance if any part has been damaged. It must only be repaired by a qualified technician. An incorrect repair could expose you to risk of electric shock, fire or injury. If you continue to use the product in such a condition it could cause a fire or electrocution.
- The appliance is not intended to be operated by an external timer or separate remote control system.
- Do not store items on the cooking surfaces.
- Do not use any unstable or plastic cookware products or aluminium foil containers. No large cookware is to overlap bench as this can deflect heat back onto the cooktop and damage the surface. Cookware products can become hot while in use with this appliance. Be sure to position handles away from reach of children.
- Make sure not to switch on hotplate without anything on it, do not use cooktop to warm up plates.
- Do not use the cooktop for heating up the area.
- Do not place anything heavier than 20kgs on the cooktop.
- Checking constantly when frying food to ensure that oil is not overheating and becomes a fire hazard. Do not overfill deep dry pans with oil (more than one third) and be sure not to leave unattended.
- Make sure to switch off all control when not in use and allow surface to cool before cleaning.
- Disconnect the appliance from the mains before cleaning, if it's accessible.
- Do not cover the appliance or power cord in any water or other liquids.
- Do not use any steam cleaning products for the cleaning of this appliance.
- Do not disconnect the appliance with wet hands, grip end of plug, and do not pull cord to disconnect.
- Do not use appliance if there is a technical fault. All faults must be fixed by a qualified/authorised and licensed person.
- Incorrect use can result in property damage, injury or death. We assume no liability for misuse of the appliance or noncompliance with these instructions.
- Be careful when using this cooktop, as the cooktop complies with all safety regulations, we do not wish for customers to burn themselves as the surface will become extremely hot during use and will retain heat after use.

- Please remember to let the cooktop cool down before attempting to clean.
- Young children should be kept away from this appliance at all times! Take extreme caution when using the appliance that they do not come anywhere near the cooktop.
- Do not leave any items on top of the cooktop as these can become a fire hazard.

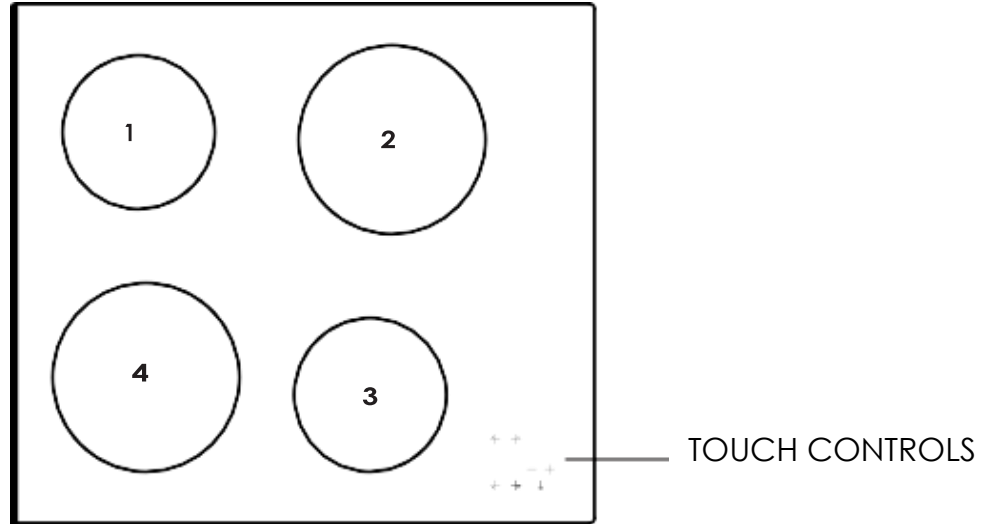
Caution: The cooking process has to be supervised, a short term cooking process has to be supervised continuously.

Warning: Unattended cooking on a hob with fat or oil can be dangerous and may result in a fire or injury.

If the surface cracks, stop using it, switch off the appliance immediately to avoid the possibility of electric shock and call customer support.


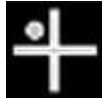


3 PRODUCT OVERVIEW

3.1 TOP VIEW LAYOUT



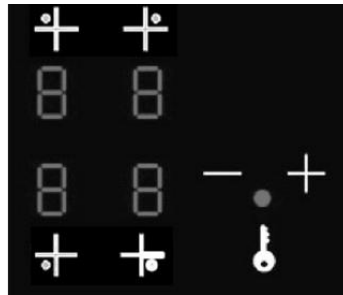
- 1- 1.20 kW zone Ø 155mm 3- 1.20 kW zone Ø 155mm
- 2- 1.80 kW zone Ø 190mm 4- 1.80 kW zone Ø 190mm

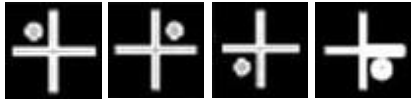



Heating Zone Power

Heating Zone	Power
	1800W
	1200W
	1800W
	1200W

3.2 CONTROL PANEL

TOUCH CONTROLS



Reference	Description
	Zone select key
	Reduce power regulating key
	Increase power regulating key
	Child Lock function key

3.3 PRODUCT FUNCTIONS

The ceramic hob caters for all kinds of cooking with its radiant heat cooking zones, electronic touch controls, and multiple functions making it the ideal choice for the modern family. The ceramic hob is extremely user-friendly, durable and safe.

Special Functions

Protection from over-heating

A sensor monitors the temperature in the cooking zones. When the temperature exceeds the safe level, the cooking zone is automatically switched off.

Residual heat indicator

When the hob has been operating for some time, there will be some residual heat. The letter "H" appears to warn you that it is too hot to touch the surface.

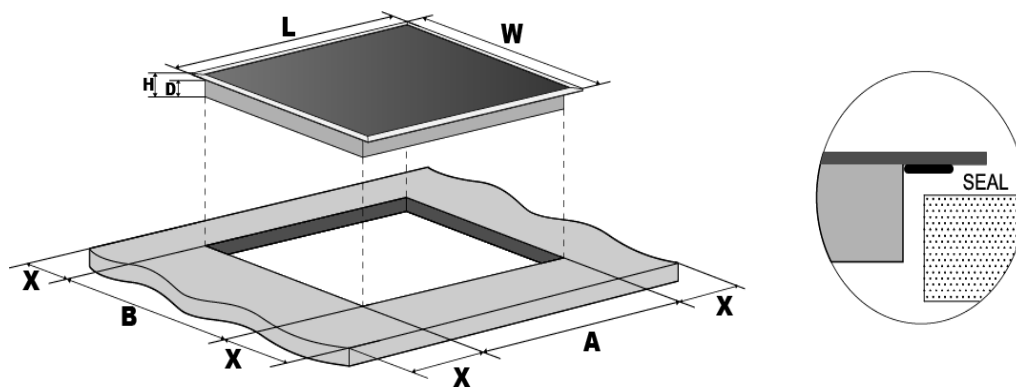
4 INSTALLATION

4.1 POSITIONING

The adjacent cabinetry and wall materials must be able to withstand a minimum temperature rise of 85°C above the ambient temperature of the room.

For the purpose of installation and use, a minimum of 50 mm space shall be preserved around the hole and 55mm from side or back wall

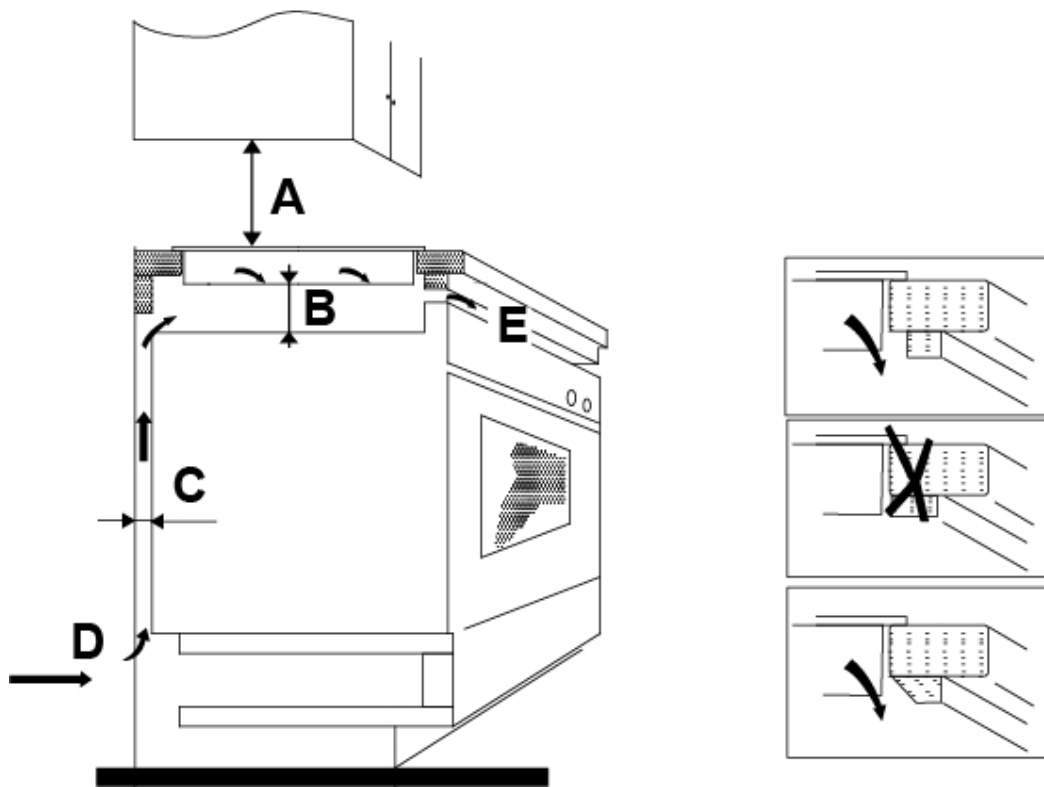
Be sure the thickness of the work surface is at least 30 mm. Please select heat-resistant work surface material to avoid larger deformation caused by the heat radiation from the hotplate. As shown below:



Make sure the ceramic cooktop is well ventilated and the air inlet and outlet are not blocked.

Note: The safety distance between the hotplate and the cupboard above the hotplate should be at least 650 mm.

L (mm)	W (mm)	H (mm)	D (mm)	A (mm)	B (mm)	X (mm)
590	520	46	43	560	490	50-55 minimum

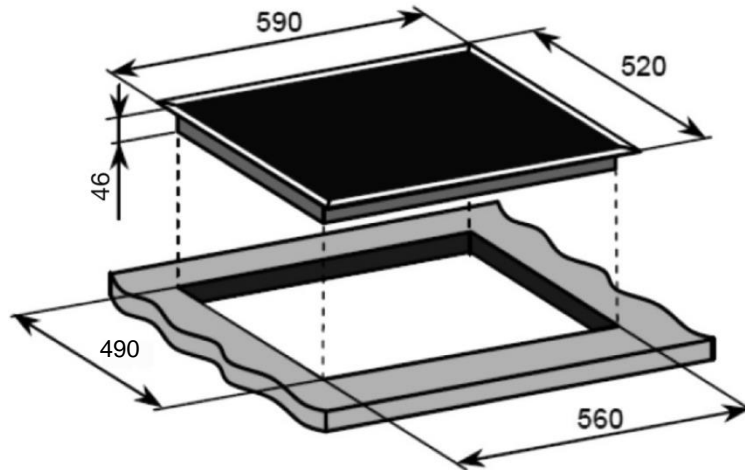


A (mm)	B (mm)	C (mm)	D	E
Min 650	Min 50	Min 20	Air intake min 20mm	Air exit 5 mm

Before you install the hob, make sure that:

- the work surface is square and level, and no structural members interfere with the space requirements;
- the work surface is made of a heat-resistant material;
- if the hob is installed above an oven, the oven has a built-in cooling fan;
- the installation will comply with all clearance requirements and applicable standards and regulations;
- a suitable isolating switch providing full disconnection from the main power supply is incorporated in the permanent wiring, mounted and positioned to comply with the local wiring rules and regulations. The isolation switch must be of an approved type and provide a 3 mm air gap contact separation in all poles (or in all active [phase] conductors if the local wiring rules allow for this variation of the requirements);
- the isolating switch will be easily accessible to the customer with the hob installed;
- you consult with the local building authorities and by-laws if in doubt regarding the installation;

- you use heat-resistant and easy-to-clean finishes (such as ceramic tiles) for the wall surfaces surrounding the hob.



When you have installed the hob, make sure that:

- the power supply cable is not accessible through cupboard doors or drawers;
- there is adequate flow of fresh air from outside the cabinetry to the base of the hob;
- if the hob is installed above a drawer or cupboard space, a thermal protection barrier is installed below the base of the hob;
- the isolating switch is easily accessible.

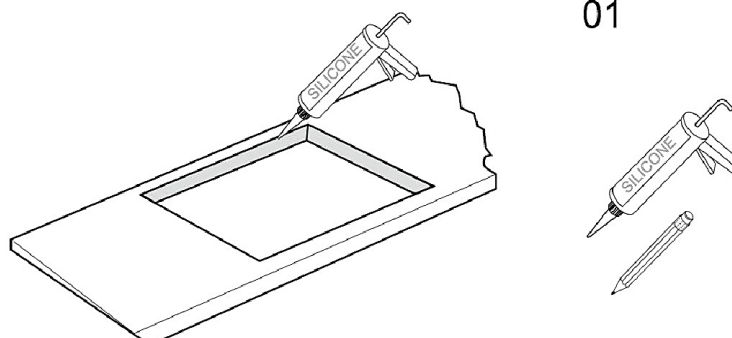
4.2 INSTALLING THE COOKTOP

Cut out the work surface according to the sizes shown in the drawing.

Follow the ventilation requirements shown in the drawing below.

Note: *There are ventilation holes around the outside of the cooktop. You must ensure that these holes are not blocked by the benchtop, when you put the cooktop into position.*

fig. 1

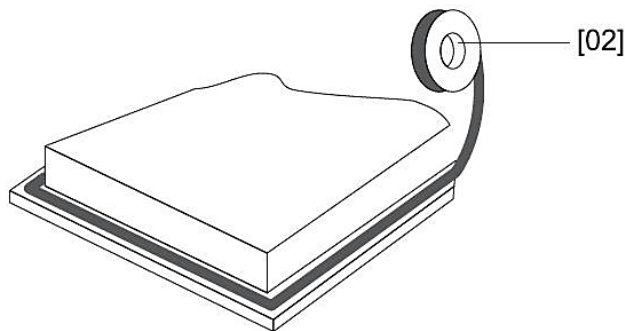


Cut out worktop to supplied dimensions shown (fig. 1) with suitable equipment. Seal the cut edge of the worktop using silicone or PTFE and allow to dry prior to fitting the hob.

The cooktop might come fitted with the sealing strip attached to the underside of the cooktop. This should not be removed as it will prevent liquid or spillages from penetrating the underside of the cooktop.

Note: Do not use a silicon sealant to seal the appliance to the benchtop. This will make it difficult to remove the cooktop from the aperture in the future, particularly if it needs to be serviced.

fig. 2



02



[04] x 1

Stretch out the supplied seal along the underside edge of the hob, ensuring the ends overlap.

Carefully lower the cooktop into the cut-out opening.

Attach to the benchtop with the fixing brackets, when supplied.

03

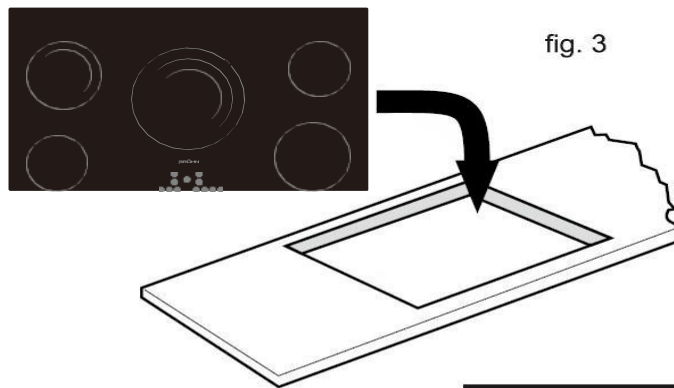


fig. 3



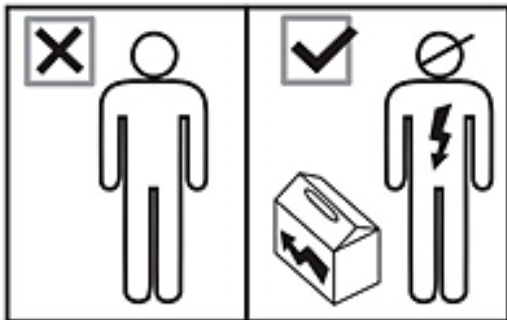
fig. 4

Do not use adhesive to fix the hob into the worktop. Once the seal is fitted position the hob into the cutout in the worktop. Apply gentle downwards pressure onto the hob to push it into the worktop ensuring a good seal around the outer edge (fig. 4)

4.3 CAUTIONS

1. The ceramic cooktop must be installed by qualified licensed personnel or technicians.
2. The ceramic cooktop must not be mounted to cooling equipment, dishwashers and rotary dryers.
3. The ceramic cooktop must be installed in a way that the better heat radiation can be ensured to enhance its reliability.
4. The wall and induced heating zone above the work surface shall withstand heat.
5. To avoid any damage, the benchtop and adhesive must be resistant to heat.
6. A steam cleaner is not to be used.
7. This ceramic hob can be connected only to a supply with system impedance no more than 0.427 ohm. In case if necessary, please consult your supply authority for system impedance information.

4.4 CONNECTING THE HOB TO THE MAIN POWER SUPPLY



The installation work must be carried out by a qualified licensed electrician. Before connecting the main supply, ensure that the mains voltage corresponds to the voltage on the rating plate inside the cooktop.

Before connecting the hob to the mains power supply, check that:

The domestic wiring system is suitable for the power drawn by the hob.

The voltage corresponds to the value given in the rating plate.

The power supply cable sections can withstand the load specified on the rating plate.

To connect the hob to the mains power supply, do not use adapters, reducers, or branching devices, as they can cause overheating and fire.

The power supply cable must not touch any hot parts and must be positioned so that its temperature will not exceed 75°C at any point.



Check whether the domestic wiring system is suitable without alterations. Any alterations must only be made by a qualified electrician.

If the cable is damaged or needs replacing, the operation must be carried out by the after-sale agent with dedicated tools to avoid any accidents.

If the appliance is being connected directly to the mains supply, an omnipolar circuit breaker must be installed with a minimum gap of 3 mm between the contacts.

The installer must ensure that the correct electrical connection has been made and that it complies with safety regulations.

The cable must not be bent or compressed.

The cable must be checked regularly and replaced by authorised technicians only.

IMPORTANT! The connection of this cooktop must be carried in accordance with the current versions of the following:

- Gas Safety and Measurement Regulations 2010
- AS/NZS 3000 Wiring Rules
- Electricity Safety Regulations 2010
- The installation instructions within this user manual

Before connecting the cooktop, make sure that the supply voltage marked on the rating plate corresponds with your mains supply voltage.

The appliance must be wired into a **30A** double pole switched fused spur outlet, having 3mm contact separation and placed in an easily accessible position adjacent to the appliance. It should not be located above the appliance and no more than 1.25m away from it.

The spur outlet must still be accessible even when your cooktop is located in its operating position.

Cable type: H05 VVF 3 core x 4mm²

The cable can be looped if necessary, but make sure that is not kinked or trapped when the cooktop is in position. Care must be taken to avoid the cable being in contact with hot parts of the appliance.

4.5 CONNECTING THE MAINS SUPPLY CABLE

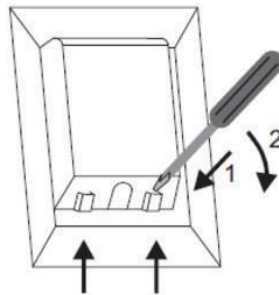
IMPORTANT!

- This cooktop requires hard-wire connection. The cooktop must NOT be connected to the mains supply by means of a 10A or 15A plug and socket.
- The appliance must be wired into a 30A double pole switched fused spur outlet, having 3mm contact separation and placed in an easily accessible position adjacent to the appliance. It should not be located above the appliance and no more than 1.25m away from it.

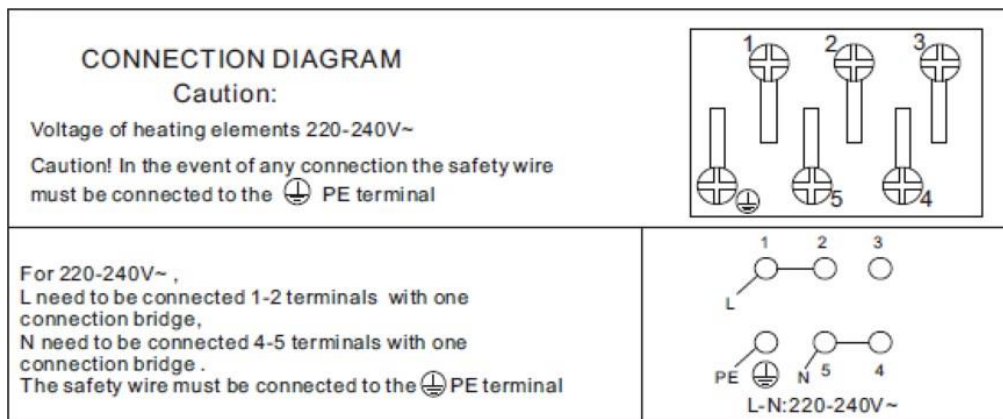
- The spur outlet must still be accessible even when your cooktop is located in its operating position.
- Cable type: H05 VVF 3 core x 4mm²
The cable can be looped if necessary, but make sure that is not kinked or trapped when the cooktop is in position. Care must be taken to avoid the cable being in contact with hot parts of the appliance.

Warning: THIS APPLIANCE MUST BE EARTHED.

- The mains terminal block is located on the underside of the cooktop and the terminals are accessible by removing the terminal block cover. This is done by depressing the front of the cover and releasing it from the securing clips.



- The cable connections must be in accordance with the diagram located on the bottom of the cooktop (see below). The terminal bridges must also be positioned as indicated.



L - Live or Phase; N - Neutral; PE - Earth

- Carefully and fully tighten ALL of the terminal screws.
-

If the cooktop is switched on for the first time and only two zones work, you should recheck that the terminal screws are all fully tightened and the bridges are in correct position.

This should be done before contacting the Customer Care.

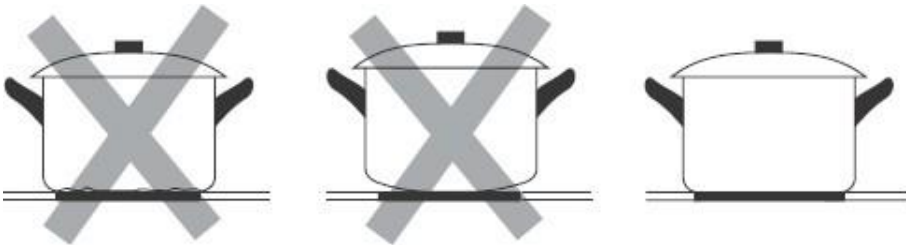
5 USING YOUR COOKTOP

Before using your new Ceramic Hob

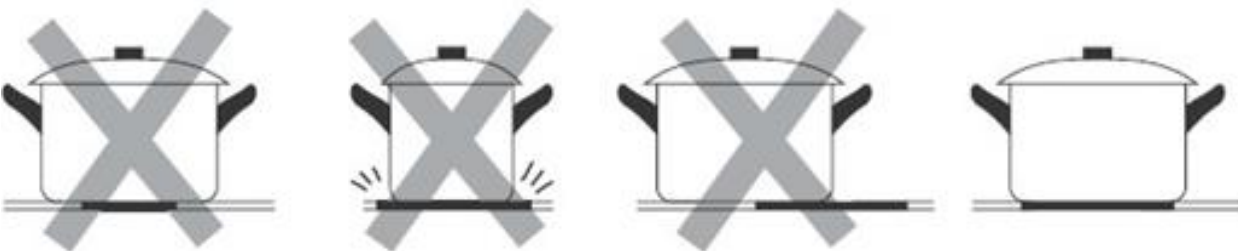
- Read this guide taking special note of the “Safety Warnings” section.
- Remove any protective film that may still be on your Ceramic Hob.

5.1 CHOOSING THE RIGHT COOKWARE

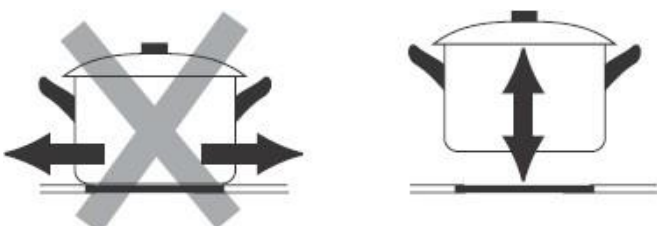
Do not use cookware with jagged edges or a curved base.



Make sure that the base of your pan is smooth, sits flat against the glass, and is the same size as the cooking zone. Always centre your pan on the cooking zone.

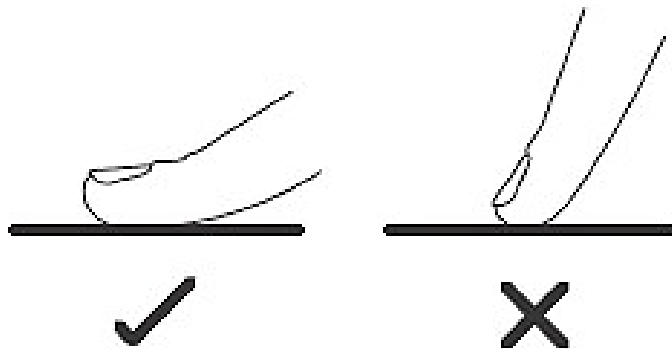


Always lift pans off the ceramic hob – do not slide, or they may scratch the glass.



5.2 USING TOUCH CONTROLS

- The controls respond to touch, so you don't need to apply any pressure.
- Use the ball of your finger, not its tip.
- You will hear a beep each time a touch is registered.
- Make sure the controls are always clean, dry, and that there is no object (e.g. a utensil or a cloth) covering them. Even a thin film of water may make the controls difficult to operate.

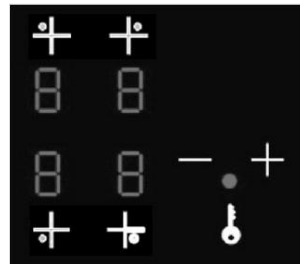


5.3 OPERATION

FIRST TIME OPERATION

- Clean the ceramic cooktop surface from the dust or any other foreign object
- Place a saucepan filled half full with cold water on a cooking zone.
- Switch on one cooking zone at a time, for up to 5 minutes at the maximum setting. This will help to eliminate any new smell that exists and evaporate any humidity that has formed on the heating elements.
- Turn on ONLY one heating zone at the time.

SWITCHING ON/OFF COOKING ZONE AND SETTING POWER LEVEL



- **TURN ON**

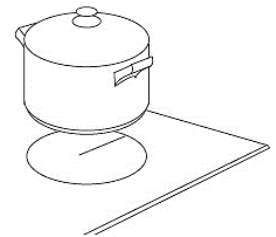
Select the cooking zone by touching the zone indicator symbol.

- **SELECT TEMPERATURE**

Use the +/- buttons to increase or decrease heating level, indicated by the LED display.

When you have finished cooking, double pressing selected zone indicator will turn it off. First touch will select the zone and second will switch it off.

Note: Use a suitable size pan on the cooking zone that you wish to use. Make sure the bottom of the pan and the surface of the cooking zone are clean and dry.




CHILD LOCK FUNCTION

You can lock the controls to prevent unintended use, for example children accidentally turning the cooking zones on.

When the controls are locked, all the controls are disabled.

To lock the controls

Touch the child lock key  for 3 seconds. The indicator above the child lock key will be on

To unlock the controls

Touch and hold the child lock key  for a while.

You can now start using your ceramic hob.



When the hob is in the lock mode, all the controls are disabled.

To turn the ceramic hob off you shall unlock the hob first for the next function.

RESIDUAL HEAT INDICATORS

After a zone is switched off, the corresponding cooking zone will show an “H” in the control panel.

This means that the temperature of the zone is over

50°C and is therefore still high enough to cause injury.

The residual heat indicator will go out after the temperature of the zone falls below 50°C.

IMPORTANT: *The residual heat indicator will disappear if the mains supply to the product is cut.*

Warning!

It is still possible to burn yourself on a cooktop zone, even when the residual heat indicator has gone off. Always use caution when using the cooktop.

5.4 COOKTOP QUICK GUIDES

- The first few times the cooktop is used, it may give off a burning smell. This smell will disappear completely with repeated use.
- The cooktop surface is fitted with cooking areas of different diameter and power.
- The positions where the heat will radiate from are clearly marked on the cooktop. The saucepans must be positioned exactly on these zones for efficient heating to occur. Pans should have the same diameter as the cooking zone that they are being used on. You should not use saucepans with rough bottoms, as this can scratch the ceramic surface.
- Before use, make sure that the bottoms of the saucepans are clean and dry.
- When cold, the bottom of the pans could be slightly concave, as they expand when hot and lie flat on the surface of the cooktop. This will allow the heat to transfer more easily.
- The best thickness for the bottom of the pans is 2–3 mm of enameled steel and 4–6 mm for stainless steel with sandwich type bottoms.

- If these rules are not followed, then there will be a great loss of heat and energy. Heat not absorbed by the saucepan, will spread to the cooktop, frame and surrounding cabinets.
- Preferably cover pans with a lid to permit cooking at a lower heat.
- Always cook vegetables and potatoes, etc. in as little water to reduce cooking times.
- Food or liquid that has high sugar content may damage the cooktop if it comes into contact with the ceramic cooktop surface. Any spillages should be wiped up immediately, however this may not prevent the cooktop surface from becoming damaged.

IMPORTANT: *The ceramic cooktop surface is tough. However, it is not unbreakable and can be damaged especially when pointed or hard objects are allowed to fall on it with some force.*

Warning!

Do not use the cooktop if the surface becomes broken or cracked. Contact Customer Care

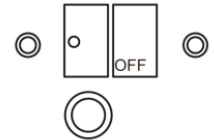
Residual Heat Warning

When the hob has been operating for some time, there will be some residual heat. The letter "H" appears to warn you to keep away from it.

6 CARE AND MAINTENANCE

**Warning!**

Always switch off the electricity supply before performing maintenance work. In the event of a fault, contact customer service.



6.1 CARE



Damaged power cables should be replaced by a qualified electrician



For domestic use only



Never place an empty pan on the hob as this will cause an error message to appear on the control panel



When a cooking zone has been on for a long time, the surface remains hot for some time afterwards so, do not touch the ceramic surface



For sealed foods, please do not heat them before opening removing the lid so as to avoid any dangers of explosion due to heating expansion



If the surface of the hob is cracked, do not/stop use it, disconnect from power supply to avoid any possibility of electric shocks



Do not place rough or uneven pans on the hob, as they could damage the ceramic surface and may cause the surface crack in future



Avoid banging pots and pans down on the glass surface. The ceramic surface is made from special tempered glass, very tough but it is breakable!

Do not put detergents or flammable materials beneath the hob.

6.2 CLEANING APPLIANCE

WARNING!

Do not start cleaning the cooktop until it has completely cooled.

Caution:

- Avoid rubbing with any abrasive or with the base of the pans, etc., as this will wear the markings on the top of the ceramic hob over time and may cause the crack of the glass surface. Abrasive cleaners or sharp objects will damage the cooktop surface, you should clean it using warm water mixed with a little washing up liquid.
- Clean the ceramic hob on a regular basis to prevent the build-up of food residue. Any residues that are left on the cooktop surface from cleaning agents will damage it. You should remove any residues with warm water mixed with a little washing up liquid.
- It is easier to clean some deposits whilst the cooktop surface is still warm, you should take care not to burn yourself if cleaning the cooktop surface when it is still warm.

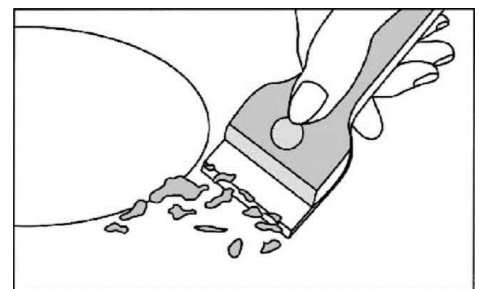
The appliance should be cleaned after each use:

- ✓ Wipe the cooktop over with a damp cloth.
- ✓ Dry the cooktop by rubbing the surface with a clean cloth.
- ✓

The surface of the ceramic hob may be easily cleaned in the following way:

Type of dirt	Cleaning method	Cleaning materials
Lime scale	Apply white vinegar to the surface, then wipe it dry with soft cloth	Special ceramic cleaner
Burnt-on stains	Clean with damp cloth and dry it with a soft cloth	Special ceramic cleaner
Light stains	Clean with damp cloth and dry it with a soft cloth	Cleaning soft sponge
Melted plastics	Use a scraper suitable for ceramic glass to remove residue	Special ceramic cleaner

Use a scraper to immediately remove any aluminium foil bits, food spills, grease splashes, sugar marks and other high sugar content food from the surface in order to avoid damaging the hob. Subsequently clean the surface with a paper towel and appropriate product, rinse with water and dry by a clean cloth or a paper towel. Under no circumstance should hard coil sponges or abrasive cloths be used; also avoid using aggressive chemical detergents such as oven sprays and spot removers.



7 TROUBLESHOOTING

Before calling the customer services, please check that the appliance is correctly connected, any of the following cases are not covered by the warranty:

- Damage caused by improper use, storage or maintenance
- Damage caused by unauthorised disassembly and repair
- Damage caused by misuse
- Using the ceramic hob for commercial purposes

In case of a common fault, the ceramic hob will enter the protective state automatically. There are some possible errors and solutions:

▶ The cooking zones are not functioning or will not switch on.

▷ Check that the mains electrical supply to the appliance is correct and working. Check the mains fuse or a circuit breaker.

▶ The residual heat indicator has not come on after I have switched a cooking zone off.

▷ The cooking zone has only been turned on for less than 30 seconds.

If the cooking zone does appear to be hotter than 50°C or has been activated for longer than 30 seconds, and the residual heat indicator has not come on, you should call the Customer Care.

▶ A humming sound is heard when a cooking zone is selected.

▷ This is normal; the sound will disappear when the zone heats up.

▶ The cooking zones have become discoloured.

▷ This maybe caused by burnt on remnants of food. This will not affect the working of the appliance. However you should make sure that the cleaning instructions are being followed regularly.

Note: *That if a service technician is asked to attend whilst the product is under warranty and finds that the problem is not the result of an appliance fault, then you will be liable for the cost of the service call.*

The appliance must be accessible for the technician to perform any necessary repair. If your appliance is installed in such a way that the technician is concerned that damage

will be caused to the appliance or your kitchen, then they will not complete a repair. This includes situations where appliances have been tiled in or sealed in with sealant.

Please do not disassemble the unit by yourself to avoid any dangers and damages to the ceramic hob and please contact the supplier.

8 TECHNICAL SPECIFICATIONS

Cooktop model	BRCC6001-EK
Cooking Zones	4 Zones
Control	Touch
Supply Voltage	220-240V~
Supply Connection	30A double pole switch fuse or a circuit breaker
Mains Supply Lead	3 core x 4mm ² (not supplied)
Heating elements	2 x 1.80 kW radiant zones, Ø 190mm 2 x 1.20 kW radiant zones, Ø 155mm
Max Rated Inputs	6000W(230V~)
Product Size W×D×H (mm)	590X520X46
Cut-out Dimensions W×D (mm)	560X490

Weight and Dimensions are approximate. Because we continually strive to improve our products we may change specifications and designs without prior notice.

9 DISPOSAL



This appliance requires special waste disposal. For further information regarding the treatment, recovery and recycling of this product please contact your local council, household waste disposal service or the store where you purchased it.

The packaging materials are recyclable.

10 CUSTOMER CARE

- Please be advised that without the proof of purchase, your warranty may not be valid, **keep the receipt.**

For your convenience, please record:

STORE NAME/CONTACT DETAILS:

PURCHASE DATE:

PRODUCT MODEL N:

PRODUCT SERIAL N:

- The warranty will be voided, if not installed by a licensed professional.

For your own protection, please record installer's details:

Installer's Trade Name:

Trade Licence N:

Date of Installation:

Installation Receipt:

For further information on the appliance, service, spare parts or to obtain dimension and installation information, please contact our customer service or visit website.

Please have above information and documents on hands before contacting customer service

Phone: 1300 615 001

Email: info@trinityappliances.com.au

Web: trinityappliances.com.au

